Help Desk Technician (STC-CT2)

Program Location: Thomasville Campus

Applied Technology Division

Length: One Semester

This program is designed to provide students the opportunity to acquire and/or enhance knowledge and skills for employment as a Help Desk Technician or related field of employment.

This is a career program designed for students to go directly into the labor market upon completion. Although some of the courses in this program will transfer to four-year institutions, this program is not designed to be a transfer program of study; therefore, it is not subject to the terms and conditions of Alabama Transfers state transfer and articulation reporting system.

Subject: Applied Technology
Type: Short-Term Certificate

Semester One

Item #	Title	Credits
CIS 130	Intro to Information Systems	3
CIS 182	Help Desk Applications	3
CIS 268	Software Support	3
CIS 269	Hardware Support	3
	CIS 199 or CIS 294	3
	Total credits:	**15**