



COMPUTER TECHNOLOGY
TECHNICAL SUPPORT SPECIALIST
Short Term Certificate

Program Location: Bay Minette Campus

Length: Two Semesters

The training certificate program in Computer Technology -Technical Support Specialist is designed to prepare the students who wish to pursue careers in IT or Technical/User/ Helpdesk Support related fields.

This is a career program designed for students to go directly into the labor market upon completion. Although some of the courses in this program will transfer to four-year institutions, this program is not designed to be a transfer program of study; therefore, it is not subject to the terms and conditions of STARS.

AREA V: Pre-Professional, Major, and Elective Courses

CPT 182 – Help Desk Applications	3
CPT 200 – Networking Technologies	3
CPT 276 – Server Administration	3
CPT 268 – Software Support	3
CPT 269 – Hardware Support	3
CPT 278 – Directory Services Administration	3
CPT 279 – Network Infrastructure Design	3
CPT 280 – Network Security	3
ORI 101 – Orientation to College or WKO 107 – Workplace Skills Preparation	1
CIS Elective: Choose one from the following: CIS 157 – Introduction App Dev Swift CIS 207 – Introduction to Web Development CIS 220 – App Dev Swift I CIS 227 – App Dev Swift II CIS 272 – Cisco-CCNA III	3
Total Hours	28