



HELP DESK TECHNICIAN
Short Term Certificate – STC

Program Location: Thomasville Campus

Length: One Semester

This program is designed to provide students the opportunity to acquire and/or enhance knowledge and skills for employment as a Help Desk Technician or related field.

This is a career program designed for students to go directly into the labor market upon completion. Although some of the courses in this program will transfer to four-year institutions, this program is not designed to be a transfer program of study; therefore, it is not subject to the terms and conditions of STARS.

AREA V: Pre-Professional, Major, and Elective Courses	15 Total Hours
CIS 130 – Introduction to Information Systems	3
CIS 182 – Help Desk Applications	3
CIS 268 – Software Support	3
CIS 269 – Hardware Support	3
CIS 294 – Special Topics	3
Total Hours	15